

Civicore: Enhancing Public Service Through AI

The Modern Solution to Constituent Communication

The Challenge

UK Councillors are currently facing an overwhelming administrative burden.

- **Time Loss:** You are losing approximately 40 hours per month to repetitive constituent queries—an administrative workload with an estimated value of £800–£1,000.
- **Communication Gaps:** Managing multiple channels (email, WhatsApp, phone) often results in disjointed responses and increased resident frustration.
- **Strategic Impact:** The heavy volume of manual work diverts your focus away from critical, strategic policy work.

The Civicore Solution

Civicore is an AI-powered assistant designed specifically for public servants to automate routine communication while keeping you in full control.

- **Lightning-Fast Responses:** The AI retrieves information from official government sources to provide accurate, empathetic responses in under one minute.
- **High Accuracy:** The platform delivers >95% information accuracy, ensuring your constituents receive reliable guidance every time.
- **Proven Results:** Our pilot program with Blackburn with Darwen Borough Council successfully demonstrated a significant reduction in councillor workload and a measurable increase in constituent satisfaction.

Simplified Workflow

1. **Submission:** Constituent submits a query via a simple form.
2. **Processing:** Civicore AI retrieves the correct information from official sources.
3. **Delivery:** A fast, human-like response is generated and delivered.
4. **Feedback:** The system automatically collects feedback, ensuring you are always aware of your constituents' sentiment.

Remimburse Your Investment

Civicore is built to be a seamless, cost-effective addition to your office:

- **Professional Subscription:** £49/month per councillor.
- **Fully Reimbursable:** These fees are an investment in enhanced public service and are fully eligible for reimbursement through your official council allowances.
- **Zero Net Cost:** The subscription is designed to cost the public servant £0.00 net, allowing you to leverage modern technology without personal financial impact.

Ready to reclaim your time?

Visit www.civicore.co.uk to book your demo or contact us at info@civicore.co.uk.